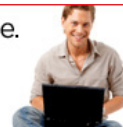


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## Enmax poll 'hijacked,' claims alderman

By **BILL KAUFMANN, CALGARY SUN**

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An internal memo invited Enmax employees to respond to a Internet public satisfaction survey on the company's performance — a poll a city alderman said was "hijacked" by the company.

Ald. Diane Colley-Urquhart said an online poll she'd conducted on Enmax's governance was swamped with replies by the city-owned utility's employees, who contributed 500 of 800 responses.

She told CBC news that 82% of the staff replies — delivered from Enmax's IP address — were favourable to the company's board of directors while non-company respondents were 39% in favour.

"The survey was actually hijacked by employees that were told to go do this survey," Colley-Urquhart told the CBC, adding the Enmax responses all came within a 24-hour period.

"I'm disappointed and I was shocked."

A link to the survey, she said, had been posted on Enmax's internal website.

Colley-Urquhart has called for the firing of the board of Enmax — a company at the centre of numerous controversies that included lavish trips and parties enjoyed by ex-CEO Gary Holden.

The former corporate head was also recently paid \$4.6 million in severance.

On Thursday, Holden's interim successor, Charles Ruigrok, denied staff were directed to flood the alderman's survey.

"There was a note on our internal Internet saying 'do you care to respond,'" said Ruigrok.

He also defended the participation of Enmax staff.

"The last time I checked, most Enmax employees are citizens of Calgary," he said.

Public confidence in the power utility, he said, remains high.

Ald. Gord Lowe, an Enmax board member, echoed Ruigrok's sentiments, saying the company's workers shouldn't be excluded from such a poll.

"Like anyone else, they're thinking people," he said.

"Do I think management directed them to do so? Candidly, no."

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